

# CRISIS RESOURCES



## The Disaster Distress Helpline

The Disaster Distress Helpline is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. The DDH is staffed by trained counselors from a network of crisis call centers located across the United States. These counselors provide:

CALL 1-800-985-5990 or  
TEXT TalkWithUs to 66746  
to connect with a trained crisis counselor.

DEAF/HARD OF HEARING  
Text TalkWithUs to 66746  
Use your preferred relay service to call the Disaster Distress Helpline at 1-800-985-5990  
TTY 1-800-846-8517

SPANISH SPEAKERS  
Call 1-800-985-5990 and press "2"  
From the 50 States, text Hablanos to 66746  
From Puerto Rico, text Hablanos to 1-787-339-2663

## Safe Passage Idaho

Safe Passage helps all survivors of domestic and sexual violence, including children. We offer a safe shelter, counseling, court advocacy and more. Our services are free and confidential. You do not have to leave the abuser or your home to get help.

**We're still open. We have to be.** For everyone's health, we will be taking precautions during in-person meetings. Office hours are unchanged. The 24-hour hotline 208-664-9303 (voice) 208-449-7228 (text) and [safety@safepassageid.org](mailto:safety@safepassageid.org) are monitored 24/7, as always. Teen advocates can be reached by email at [studentsafety@safepassageid.org](mailto:studentsafety@safepassageid.org) or go to [safepassageteen on Instagram](#)

## Report Child Abuse and Neglect / 1-855-552-5437

Services are designed to help protect children while providing support to strengthen families to prevent abuse and neglect. If a child is being abused or neglected, the Department works as a team with law enforcement and the courts to protect the health and safety of each child. Whenever possible, children should remain with their family. If law enforcement or the Department receives a report (or "referral") of abuse or neglect, we will:

- Notify the family of the referral.
- Assess the situation.
- Offer services to reduce safety concerns.

